Innovative Information Literacy Support for Academic Students – We Got their Backs

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Tritonia Academic Library

- A joint library for University of Vaasa, VAMK UAS and Novia UAS
- The library is open for everyone
- Serves around 10 500 students and 1000 staff members
- Everything is done in 3 languages

Photo: Gun Vestman
Our IL-courses

- 1 ECTS IL courses for both 1st year students and students doing their thesis
- The courses contain only one 2 h live lecture
- Short videos in Moodle (using H5P) on topics from the lecture
- We strive to keep the lecture quite light
- It is of great importance to give students efficient support afterwards
A demand for change

Where are our students when they need our help?

Photo: Harri Huusko
A time for change

- Since the pandemic, students prefer receiving IL services online, as many of them are used to distance learning and some never returned to campus.
IL Services Close at Hand

- Our services are easily accessible online
  - Live chat
  - Ask the library form*
  - E-mail for information service*
  - Book a tutorial service*
  - Weekly drop-in thesis workshops
  - Open sessions on different subjects
  - LibGuides
  - Video tutorials

All services provided by experienced information specialists

* Transforms to tickets
<table>
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<tr>
<th>1791 ECTS</th>
<th>5411 participants in IL sessions</th>
<th>381 chats</th>
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<td>85 participants in thesis workshops</td>
<td>284 questions through the ticket system</td>
<td>142 tutorial appointments</td>
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Our future aims – a constant re-evaluation of our IL courses and support

- We will keep our focus on:
  - Both the students' future needs and academic demands
  - Expanding the information specialists' expertise into new areas
  - Remaining flexible to the developments both domestic and international
  - Marketing our IL services & support and further improving our visibility within the disciplines
Thank you!

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