



Heidi Troberg, Pia-Maria Niemitalo

**Innovative Information Literacy  
Support for Academic Students  
– We Got their Backs**



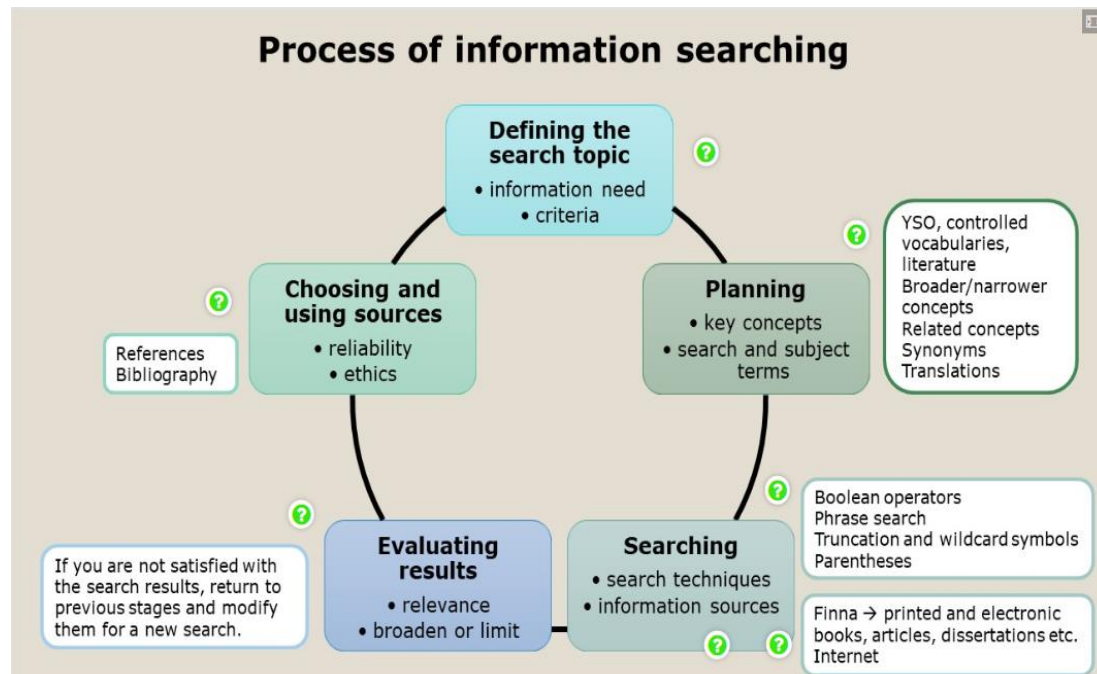
# Tritonia Academic Library

- ▶ A joint library for University of Vaasa, VAMK UAS and Novia UAS
- ▶ The library is open for everyone
- ▶ Serves around 10 500 students and 1000 staff members
- ▶ Everything is done in 3 languages



Photo: Gun Vestman

# Our IL-courses



- ▶ 1 ECTS IL courses for both 1<sup>st</sup> year students and students doing their thesis
- ▶ The courses contain only one 2 h live lecture
- ▶ Short videos in Moodle (using H5P) on topics from the lecture
- ▶ We strive to keep the lecture quite light
- ▶ It is of great importance to give students efficient support afterwards

# A demand for change

Where are our students when they need our help?

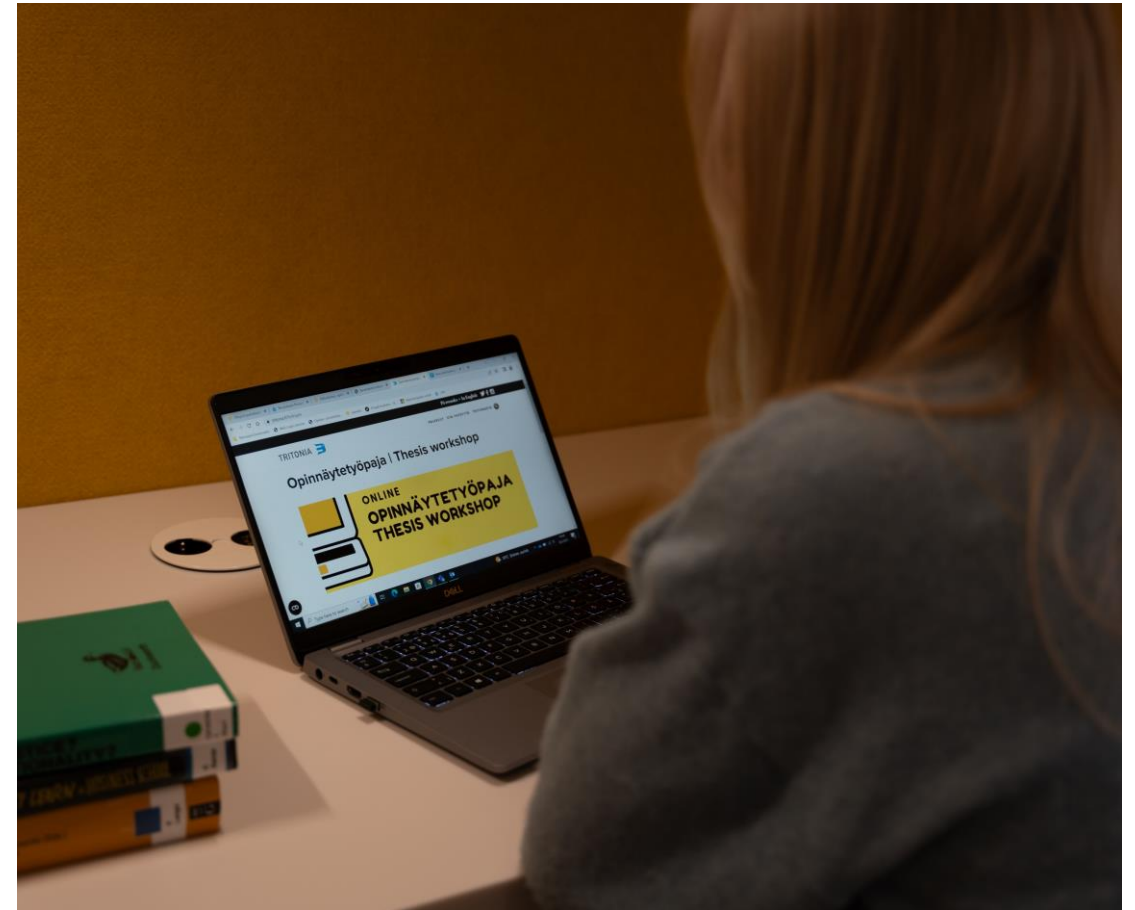
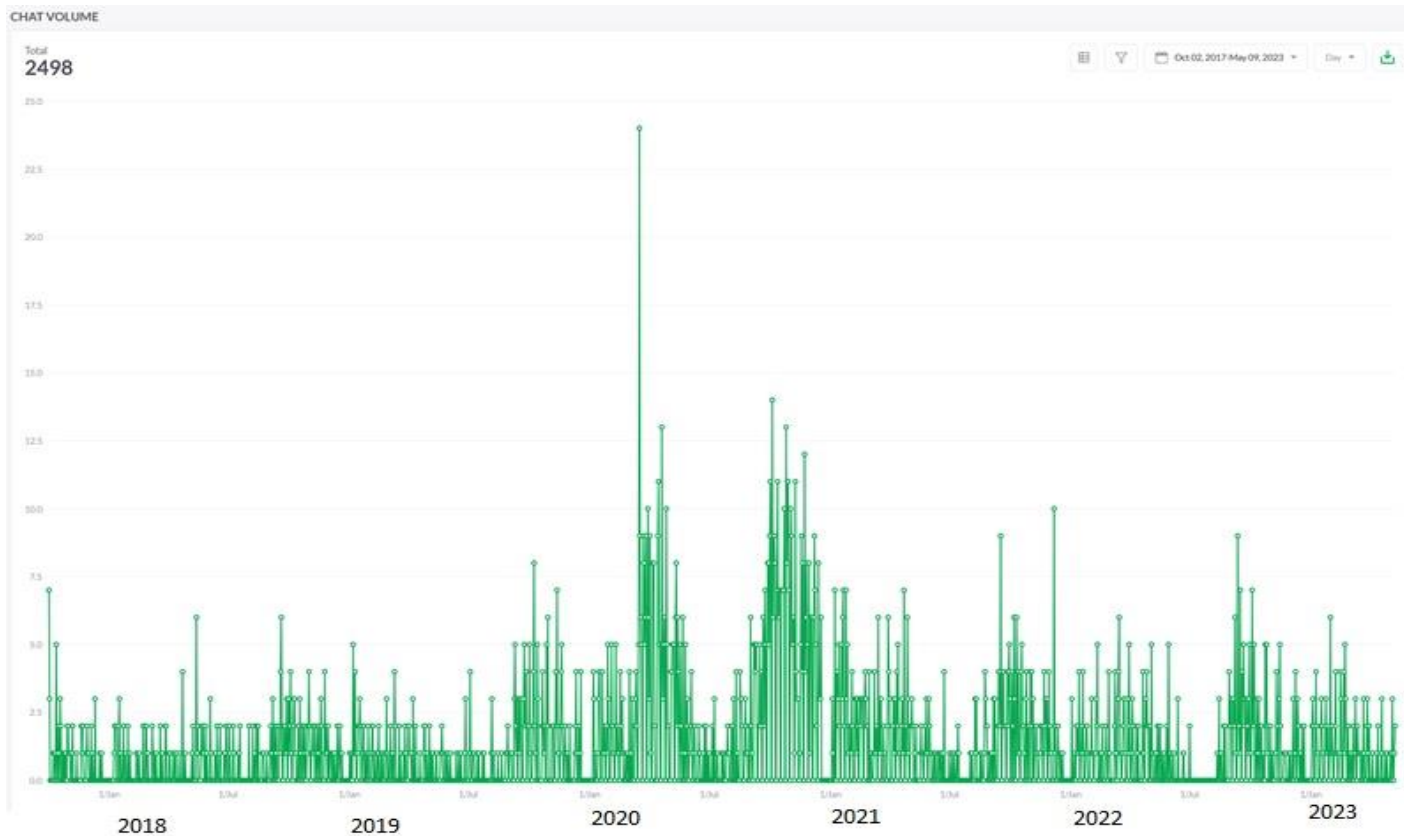


Photo: Harri Huusko

# A time for change



- ▶ Since the pandemic, students prefer receiving IL services online, as many of them are used to distance learning and some never returned to campus

# IL Services Close at Hand

- ▶ Our services are easily accessible online
  - ▶ Live chat
  - ▶ Ask the library form\*
  - ▶ E-mail for information service\*
  - ▶ Book a tutorial service\*
  - ▶ Weekly drop-in thesis workshops
  - ▶ Open sessions on different subjects
  - ▶ LibGuides
  - ▶ Video tutorials

All services provided by experienced information specialists



Picture: Pixabay

# Our IL Services in numbers

2022

1791 ECTS	5411 participants in IL sessions	381 chats
85 participants in thesis workshops	284 questions through the ticket system	142 tutorial appointments



# Our future aims – a constant re-evaluation of our IL courses and support



We will keep our focus on:



Both the students' future needs and academic demands



Expanding the information specialists' expertise into new areas



Remaining flexible to the developments both domestic and international



Marketing our IL services & support and further improving our visibility within the disciplines





# Thank you!

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