The art of asking good questions using the Question Formulation Technique

Glenn Koelling, Adrienne Warner, & Lori Townsend of the University of New Mexico

Presented at the 2023 ECIL Conference in Krakow, Poland Oct 9-12, 2023





02	
03	
04	
05	
06	

Warm Up

Research as inquiry

The QFT

Elements of the QFT

Variations on the QFT

Q&A





Lori Townsend



Hello!

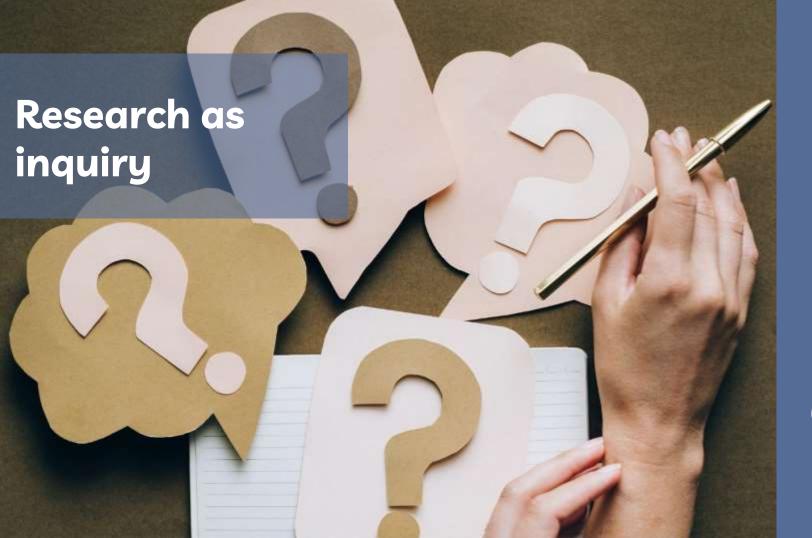
Slides URLhttps://tinyurl.com/ECILQFT

But first . . .

- Your name, institution, & position
- What is something that you are good at doing?
- How did you get good at the thing you are good at doing?

A few questions...

- How did you learn to ask questions?
- Are you asked to teach research questions?
- If you teach research questions, how do you approach it?



How we often see the Research process

Topic selection, developing research questions, & thesis

Finding sources

Writing/speaking (including formatting & citation)

What's missing?













Let's try moving from this **Research process**

Topic selection, developing research questions, & thesis

Finding sources

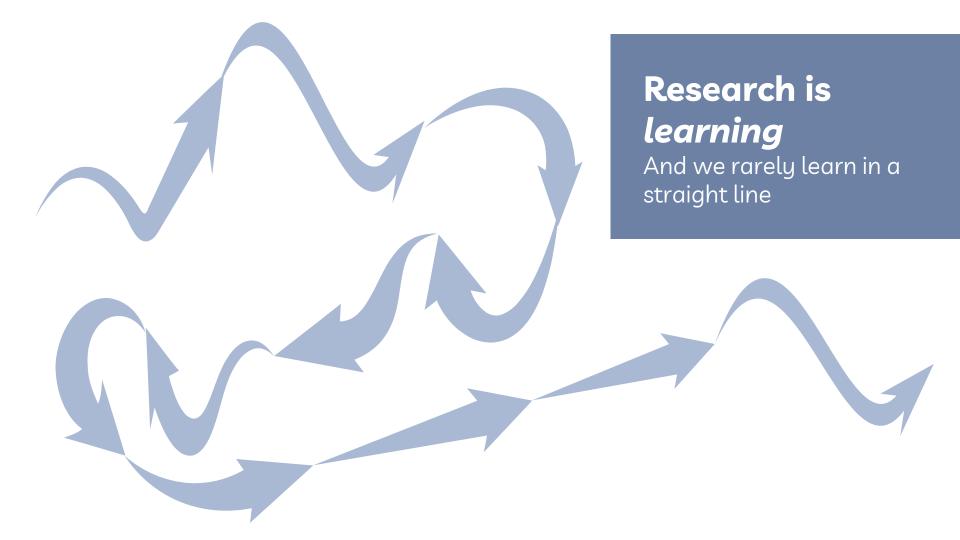
Writing/speaking (including formatting & citation)

To this... Research process

Inquiry with curiosity & exploration (topic selection, developing research questions, developing thesis)

Learning about (finding, reading, and citing information sources)

Communicating (note-taking, reflecting on and recording process, writing/speaking in genre)





Transferable skills



Support curiosity and inquiry with the QFT While mitigating risk



して

First

- Watch the .
- Pay attention to anything that sparks your curiosity or raises a question for you.

Next

- Write down as many questions as you can, going for quantity over quality. Aim for 10 questions.

Then



- With a partner, sort your questions into open and closed questions.
- Pick out your top three questions (& prepare to share one).

Review

Closed-ended questions

- Can usually be answered with "yes" or "no", or
- a short, specific piece of information, or
- a Google search
- Leave little room for your interpretation and analysis.

Open-ended questions

- There may not be a clear consensus on the answer.
- Usually require more investigation of multiple sources, plus your analysis.
- Require lengthier responses.

Then



- With a partner, sort your questions into open and closed questions.
- Pick out your top three questions (& prepare to share one).

Next

- Rewatch the video.
- In pairs, ask even more questions, knowing what you now know
- Prepare to ask one more.

Major elements of the QFT



04

Something to ask questions about

A video, a snippet of text, an image, their own topic

Generation of questions

Quantity over quality

Sort into open and close-ended questions

With guidance

Choose the best questions

On their own or with partners











Choose one or two of your questions and add them to this page using the sticky note

<--

What type of bear?

Is this typical bear behavior?

Who recorded the video?

What is the temperature of the water?

The video title has a number (I think 856?) and "mating and fighting." What is the number? An ID for a bear? A location?

What has What type What bird been species are of fish are destroyed or part of this changed by in the eco system? climate water? change? Are the bears being affected Is their food by climate source change? What does the (salmon) aggressive being behavior affected? signify or What external communicate processes for the bears?

What external processes affect grizzlies' habitat or food supply?

What differences occur in animal sanctuaries, zoos, protected parks, in the "wild"?

What laws are in place to protect the animals/ environment?

Why are the bears of Katmai so popular?

Who recorded this video and uploaded it to YouTube?

is this by the coast? is this in North America? What season or month? What type of fish are they trying to capture?



Michael Steck Letters 1

Michael Steck

Courtship letter from Michael Steck to Elizabeth Wood. Link to item in Center for Southwest Research: MSS 134 BC Box 4 Folder 3 & 5



Michael Steck Letters 2

Elizabeth Wood

Courtship letter from Elizabeth Wood to Michael Steck. Link to item in Center for Southwest Research: MSS 134 BC Box 4 Folder 4 & 5



Waldo H. Rogers Letters 1

William Rogers

Apology letter from jailed William Rogers to his cousins/victims Albert & Helen.

Link to item in Center for Southwest Research: MSS 214 BC Box 8 Bundle 18



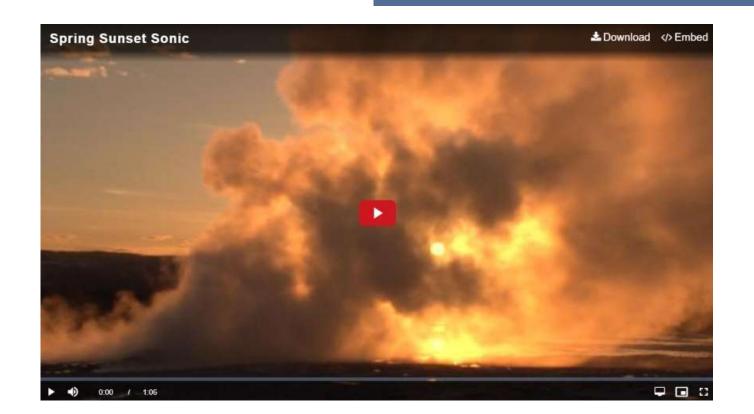
Waldo H. Rogers Letters 2

William Rogers

Two letters from William Rogers to his parents expressing his anguish at his situation. Link to item in Center for Southwest Research: MSS 214 BC Box 8 Bundle 18

Letters from UNM archive

Glenn's video



05b



Source: How to Save a Planet Podcast

https://gimletmedia.com/ shows/howtosaveaplanet /5whko6o/the-tribethats-moving-earth-andwater "The Yurok tribe is reversing centuries of ecological damage to their land and making it more resilient to climate change by marrying two systems that might seem contradictory: indigenous land management practices and modern Western economics.

In this episode we talk to Yurok Tribe Vice-Chairman Frankie Myers about how the Tribe recovered stolen land with the help of a carbon offset program, the creative ways they're bringing the salmon back, and the role beavers play in the ecosystem."

Answering the basics

- WHO (Population): Yurok Tribe, indigenous peoples, Native American
- WHERE (Setting): reservation, tribal lands, forest, river
- WHERE (Location): United States, California, Klamath River
- WHEN: Recent
- WHAT: land management, carbon offset program, salmon, beavers, forests, fire

Questions for further investigation

- What are the approaches to land management being taken by the Yurok tribe in the Klamath watershed?
- Do these approaches exemplify indigenous land management more broadly?
- How do these approaches differ from Western approaches to land management?

Keywords and searching

- Land management, forestry, land use
- Indigenous, Native American
- Yurok, Klamath



Revised questions

- How have indigenous women been involved in traditional forestry and current activism around forestry?
- How can I understand indigenous forestry through indigenous feminism?
- How have these approaches been shown to improve outcomes for both the health of the land/ecosystem and the economics of the tribe?

Revised keywords

- Indigenous, Native American, American Indian
- ecological knowledge, forestry, forest management
- Women, feminist/m
- Activism

05c



Extended Workshop

Advanced Undergraduates



Worksheet - in class or homework

Question Formulation Technique

McNair/ROP Workshop with UNM Librarians

November 2022

Adrienne Warner, adriennew@unm.edu

This activity gives you a chance to apply the library and research skills you've learned to your own project. It is also intended to be a technique you can apply to future course assignments in order to transform everyday questions into potential research questions.

Step 1. Identify the broad topic you've been assigned or are working on:

Step 2. Write down every question you can think of about this topic. Don't worry about question quality or demonstrating your knowledge. The point here is to go for quantity and curiosity. Aim for 10 questions. Note: if you get

Before we go...

- How could you adapt this for your context?
 What audience do you think this would work best for?
- What prompt would you be excited to share with students?

Readings

- Deitering, A.-M., & Rempel, H. G. (2017). Sparking Curiosity Librarians' Role in Encouraging Exploration –. In the Library with the Lead Pipe.
 https://www.inthelibrarywiththeleadpipe.org/2017/sparking-curiosity/
- Field-Rothschild, K. (2018). Chapter 7: Research as Inquiry: Teaching Questioning in FYC for Research Skills Transfer. In *Teaching Information Literacy and Writing Studies: Volume 1, First-Year Composition Course,* ed. Veach, G. West Lafayette: Purdue University Press.
- Hofer, A. R., Lin Hanick, S., & Townsend, L. (2019). Research Process. In
 Transforming information literacy instruction: Threshold concepts in theory and practice (pp. xiv, 255 pages :). Santa Barbara, CA: Libraries Unlimited.
- Scharf, D., & Dera, J. (2021). Question formulation for information literacy: Theory and practice. *The Journal of Academic Librarianship, 47*(4), 102365.

Resources

- Handout examples from Adrienne & Glenn
- Right Question Institute: https://rightquestion.org/what-is-the-qft/



Questions?

https://tinyurl.com/ECILQFT

- Photo of curious dog by Chris Arthur-Collins on Unsplash. https://unsplash.com/photos/qGkVJ7Tx36s
- Photo of paper question marks by Olya Kobruseva from Pexels https://www.pexels.com/photo/question-marks-on-paper-crafts-5428833/
- Child at foot of stairs Photo by <u>Jukan Tateisi</u> on Unsplash https://unsplash.com/photos/bJhT_8nbUA0
- Photo of path by three sisters by Lori
- Photos of Otis and Rosie by Lori
- Photo of tightrope walker by <u>Loic Leray</u> on <u>Unsplash</u>
- Photo of path and person walking by three sisters by Lori
- Photo of edwing murmuration by linda hall on Flickr https://www.flickr.com/photos/hallright/37783722575/
- Video of Bosque del Apache by John Fowler on Flickr https://flic.kr/p/2ckKhC1
- Photo of Sandhill cranes in flight at sunset by Diana Robinson on Flickr https://flic.kr/p/DFTdd1
- Photo of Sunrise over Bosque Del Apache by sarowen on Flickr https://flic.kr/p/9rPPRM
- Photo of 3 cranes at pink sunset by John Fowler on Flickr https://www.flickr.com/photos/snowpeak/4152675183/
- Photo of spiral staircase by Suvan Chowdhury from Pexels https://www.pexels.com/photo/low-angle-photo-of-spiral-stairs-1734993/

- Transplant tiny plant Photo by Jael Rodriguez on Unsplash https://unsplash.com/photos/hp6vX7SvrCs
- Person bouldering Photo by Mark McGregor on Unsplash https://unsplash.com/photos/Ns8trMR4Om8
- Dog raising paw Photo by Camylla Battani on Unsplash https://unsplash.com/photos/AoqgGAqrLpU
- Faucet parts Photo by Alexander Andrews on Unsplash https://unsplash.com/photos/NOYrpVDBevw
- Children with party favors by Nancy C Wood: https://nmdc.unm.edu/digital/collection/NWood/id/258
- Puzzle pieces Photo by Gabriel Crismariu on Unsplash https://unsplash.com/photos/sOK9NjLArCw
- Sunset at Bosque del Apache by John Fowler at https://www.flickr.com/photos/snowpeak/4152675183/
- Ancient stone arch and keystone in the sky photo by isabella66 on Adobe Stock

- Photo of small plant on rock by Nagara Oyodo on Unsplash https://unsplash.com/photos/kE009syjDZQ
- Who's been using my phone? Photo by Chris Isherwood on Flickr. https://flic.kr/p/bwNdRP
- Baseball game at Heart Mountain http://digitalcollections.archives.csudh.edu/digital/collection/p16855coll4/id/44870/rec/1
- Early visitors at Handkerchief Pool in Black Sand Basin
 https://www.nps.gov/features/yell/slidefile/history/1919_1945/visitoractivities/Images/03020.jpg
- Owney the dog https://www.si.edu/object/owney-dog:npm_0.052985.274.1
- Buffalo Soldiers at a meal https://nmdc.unm.edu/digital/collection/Buffalo/id/10